



# **AVILA BEACH COMMUNITY SERVICES DISTRICT**

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## **CUSTOMER RATE ASSISTANCE PROGRAM**

At the July 8, 2014 Board meeting, the Board voted to adopt a customer rate assistance program. This program provided a 15% reduction of total monthly water and wastewater charges available to qualifying customers for single family or multi-family dwellings.

At the June 13<sup>th</sup>, 2017, Board meeting, the Board voted to adopt the Final Budget for Fiscal Year 2017/18 which included a 5% additional discount for qualifying residents for water and sewer billing. This increased the total Rate Assistance discount to 20% for qualifying customers.

**CRITERIA:** Individual named on the bill must provide current proof of financial assistance from “California Alternative Rates for Energy” CARE Program.

1. Submit proof of the current PGE bill or Southern Cal Gas bill with CARE discount.
2. Renew your eligibility every two years by sending proof of assistance to the District office.
3. New customers may apply at the time of application for services.

Consistent with the CARE Program, participants will be required to notify the District if they are no longer eligible; and participants will be required to “recertify” their eligibility every two years. If requirements change in the future, the District’s requirements will also change accordingly.